

## BUDGET STATEMENT GUIDE

(1) Account Number: Your account number for reference and account inquiries.
(2) Due Date: Date your payment must be received by your propane company. Payments received after this date are subject to a late charge.
(3) Invoice Date: The date this invoice was prepared. Payments received or services rendered after this date are not reflected on this invoice.
(4) Service Address: the location where propane was delivered and/or propane services were received.
(5) Account Information Box: Provides an overview of account activity
a. Previous Balance: The account balance amount from your last invoice.
b. Payments: Any payment made since your last invoice. Please note this amount only reflects payments received as of the invoice date.
c. Adjustments/Credits: Any adjustment to your account such as credits, coupons, or late fees.
d. New Charges: The new charges to your account from a delivery, service, or installation. Details of the amount listed in the new charges box can be found under the Account Activity section.
e. Account Balance Due: The total outstanding balance on your account. This amount includes previously billed amounts for which payment has not been received.
f. Minimum Amount Due (Monthly Budget): The minimum amount due on your account is your Monthly Budget Payment amount from your SmartPay or AmeriGuard contract.
(6) Account Activity: Detail of charges for last delivery or service
(7) Important Messages: Messages regarding your account activity.
(8) Contact Us \& Payment Options Section: Contact information for your local office and our online billing and automatic payment information.
(9) Total Amount Enclosed: enter the amount you are enclosing as payment. You do not have to complete or return this stub if you are paying online or by phone.
(1) Address Correction: if your address has changed, check this box and update your information on the reverse side.
(1) Remittance Address: be sure this address shows through the window envelope.
(B) Reverse Side of Invoice: please review the reverse side of your invoice for important safety information, definitions and payment terms.

